

2011 NFC Playoff Ticket Information

Thank you for your continued support of the New York Football Giants. Since the National Football Conference (NFC) Playoff alignment may remain unclear for several more weeks, the following playoff information is being sent to all season ticket subscribers. If the Giants gain home field advantage for the playoffs, we could host a Wild Card Playoff game on January 7th or 8th, or a Divisional Playoff game on January 14th or 15th. If we host the NFC Championship game, it would most likely be played on Sunday, January 22nd.

Here's how to exercise your ticket option - please note the necessary deadline:

Payment

There are two ways to make a payment:

1. Pay-When-We're-In - Log onto www.giants.com/myaccount. Log into your Giants Account using your season ticket account number () and password () and follow the prompts. Credit cards accepted include MasterCard, American Express and Visa.

The credit card submitted will be automatically charged for the applicable game within 24-48 hours of when it is determined that the Giants will host a NFC Wild Card or NFC Divisional game at MetLife Stadium. This will be no later than January 2, 2012. Should the Giants host the NFC Championship game, the same credit card will be charged again on Monday, January 16, 2012 for the NFC Championship game.

Please note December 19, 2011 is the last day to select this option. This is necessary in order to process all playoff tickets.

2. Check or Money Order - Return the lower portion of your invoice with a check or money order. All payments must be received by December 19, 2011. Please allow 3-4 days for delivery via mail.

Pricing

Playoff ticket prices have been set by the NFL. Due to time constraints, you must purchase both possible games if you do not choose Option 1. Your invoice reflects the cost of tickets to the NFC Divisional and Championship games. Should the Giants host a Wild Card Playoff game, your ticket cost for the Wild Card Playoff game will be adjusted accordingly and a credit will be applied to your 2012 season ticket account. Your invoice includes a \$3.00 handling fee per account. This amount will be added to the credit card charge for the first home playoff game. If you have elected to pay via check or money order, this amount must be submitted with your invoice payment. Please note for non-club seat subscribers, the charge will include the price of the parking passes on your account for the playoffs.

Mailing and General Information

Playoff tickets will be mailed the week of December 26th. Please take steps to safeguard your tickets when you receive them. It is of utmost importance that the mailing address is correct. Address changes or corrections can be made online by logging into your Giants account at www.giants.com/myaccount.

You may also make address changes or corrections on the back of your invoice. No address changes will be made without the season ticket subscriber's signature on the address change section on the back of the invoice. Tickets will be mailed for both possible home playoff games for only those accounts which have been fully paid or have enrolled in the Pay-When-We're-In Plan.

Please note bar codes will be active only for those accounts for which the payment has been successfully processed. Ticketholders who are found to have resold tickets with invalid bar codes will be subject to penalty up to and including termination of their Ticket Agreement.

The Ticket Exchange will be operational once it has been determined we will host a playoff game and payment has been received for all tickets on your account. You will only be able to manage tickets for the games that have been scheduled at MetLife Stadium.

Credit/Refund

There will be no refunds if both games are played at MetLife Stadium. If either or both games are not played at MetLife Stadium, season ticket subscribers who pay with a check or money order will have the option of a credit toward their 2012 season ticket account, or a refund of their playoff money associated with the unplayed game(s). Please indicate on the front of your invoice whether you would like a refund. If the refund box is not checked, then a credit will be applied to your 2012 season ticket account. Refunds will be issued using the same method of payment used to pay the playoff invoice. When a refund check is issued, it will be sent to the season ticket holder of record only. Please allow 6-8 weeks after our last game for your refund.

There will be no credits/refunds for season ticket holders who have chosen Option 1 as your credit card will only be charged the applicable prices for games actually scheduled.

Please contact the New York Giants Ticket Office at (201) 935-8222 if you have any questions.